



READY TO TAKE YOUR KNOWLEDGE MANAGEMENT TO THE NEXT LEVEL?

The knowledge platform that works perfectly for internal use, contact centers, and web self-service.



Polly.Help helps you organize your knowledge well.

This ensures that you always have the right answers, at the right time, and for the right people.

With AI-driven knowledge management, Polly.Help gives your organization an edge.



Central Knowledge Hub



Polly.Help collects all the knowledge of your organization on one central platform. This way, all departments have access to the same, up-to-date, and reliable information from any system.

Advanced Knowledge Management Features



Polly.Help has a user-friendly editor, flexible knowledge workflows, and many personalization options. This allows you to easily respond to the different needs of your organization.

Flexible and Scalable Licensing



Polly.Help grows with your organization and offers an affordable licensing model. With fixed costs for administrators, employees, agents, and web self-service, the platform is designed to gradually expand along with your organization.

Effortless Integration



Polly.Help can be easily linked to any business system or app within your organization via our dynamic knowledge portals, APIs, and webhooks. This ensures that the right information is automatically available at every step in the business process.

Powerful Analytics and Task Management



Polly.Help optimizes your knowledge with clear reports. Tasks have their own service levels, and automatic notifications ensure efficient follow-up of knowledge management tasks.

Standard Integration with Contact Centers



Polly.Help works seamlessly with Contact Center software. This ensures that the right information is quickly available when there is contact with a customer, so we can immediately provide appropriate answers and solutions.

AI-Driven Knowledge



Polly.Help uses AI to create content according to your guidelines and automatically processes suggestions from user feedback. For answering questions, it only uses approved information from the knowledge base.



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Visit Our Website
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SMART KNOWLEDGE WORKFLOWS AND AI- DRIVEN CONTENT CREATION

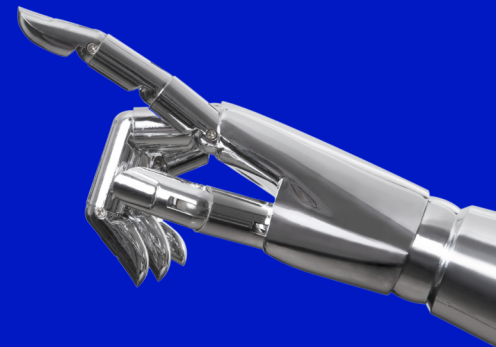


Share the right knowledge at the right time

With Polly.Help, you always share the right knowledge with the right people, exactly when they need it. Use collections, knowledge domains, and user groups to organize your knowledge base well. Easily set up knowledge portals for different audiences, both internally and externally.

Seamless Integration and Analytics

Polly.Help easily connects with your business systems and contact center solutions via dynamic knowledge portals and APIs. With the Analytics API, you can easily link reporting data to a Business Intelligence tool, so you clearly map all user data and customer journeys.



- ✓ **AI-Driven Content Creation:** Let AI create or edit content according to your style guides. You only need to approve it.
- ✓ **AI Processing of Feedback:** AI processes feedback and suggests adjustments that you can easily approve and implement.
- ✓ **AI-Generated Answers:** Customer questions are automatically answered by the AI, which only uses the approved information from your knowledge base.

SCAN



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